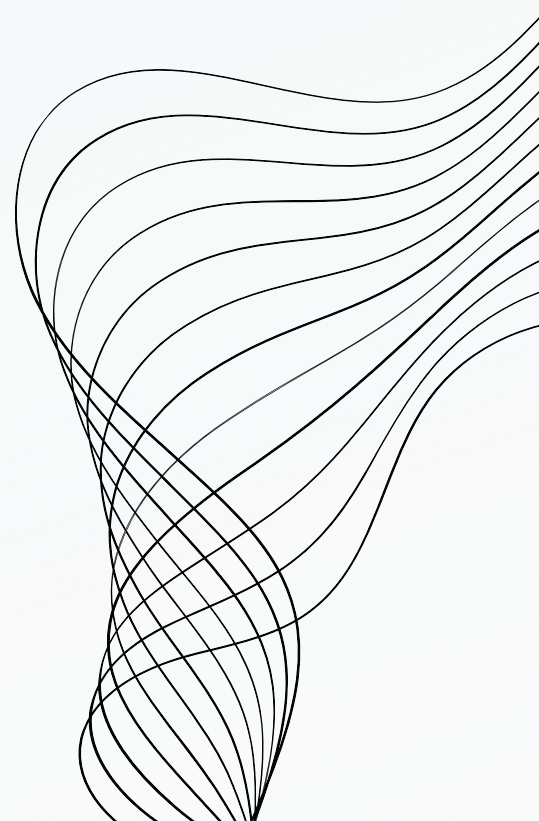


**2024**

**PIT COUNT**

[www.arboscoc.org](http://www.arboscoc.org)





# CONTENT



**01**

WHAT IS THE PIT COUNT?

**02**

SHELTERED COUNT

**03**

USING THE COUNTING US APP

**04**

SURVEY QUESTIONS

**05**

VOLUNTEER ETIQUETTE

**06**

VOLUNTEER INFORMATION

**07**

CONTACT INFORMATION

# PIT COUNT

The Point-in-Time (PIT) count is a count of sheltered and unsheltered people experiencing homelessness on a single night in January. HUD requires that CoCs conduct an annual count of people experiencing homelessness who are sheltered in emergency shelter, transitional housing, and Safe Havens on a single night.



# SHELTERED COUNT

## Emergency Shelters

Any facility, the primary purpose of which is to provide temporary or transitional shelter for the homeless in general or for specific populations of the homeless.

## Transitional Housing

A project that has as its purpose facilitating the movement of homeless individuals and families to permanent housing within a reasonable amount of time. Only beds that are reserved for homeless individuals are counted. Chemical free living homes are not counted if they do not reserve beds for specifically homeless individuals.

## Motels/Hotels

Considered emergency shelter if placed there by an agency who is using their funds to pay for the stay.



# HMIS OR APP?

## *HMIS Users*

Data will be pulled from HMIS for the night of the PIT. You will NOT enter any data into the counting us app!

If your agency does not use HMIS, you will need to use the counting us app on your phone to complete the survey with guests that give permission to do so.

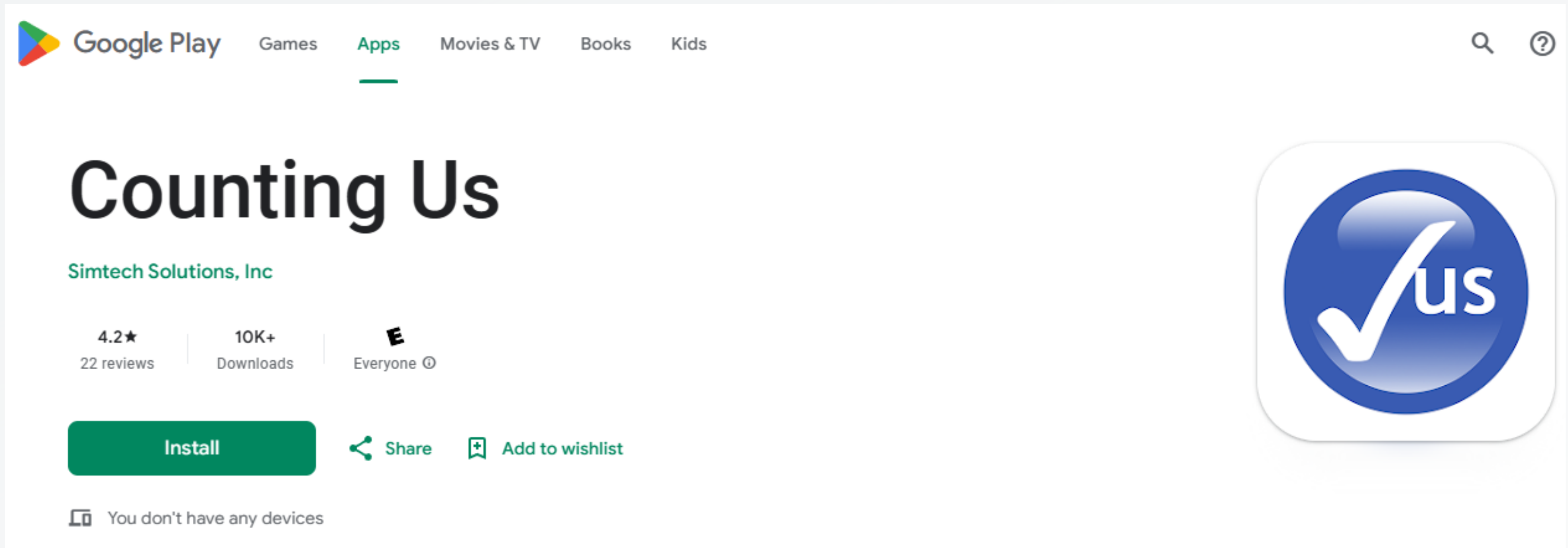
## *Non-HMIS Users*



# COUNTING US APP

FREE app that is easily downloaded on your phone to  
complete the HUD survey questions for the 2024  
Sheltered Point in Time Count

# Downloading the app on Google Play Store



The screenshot shows the Google Play Store interface for the app 'Counting Us'. At the top, the Google Play logo is on the left, and navigation links for 'Games', 'Apps', 'Movies & TV', 'Books', and 'Kids' are in the center. A search icon and a help icon are on the right. The app title 'Counting Us' is prominently displayed in large black font. Below it, the developer name 'Simtech Solutions, Inc' is shown in green. The app's rating is '4.2★' with '22 reviews' below it. To the right of the rating, it says '10K+ Downloads'. Further right, the age rating 'E' is shown with 'Everyone' and an information icon below it. Below these details are three buttons: a green 'Install' button, a 'Share' button with a share icon, and an 'Add to wishlist' button with a bookmark icon. At the bottom left, there is a message 'You don't have any devices' with a device icon. On the right side of the page, the app's icon is displayed, which is a blue circle with a white checkmark and the letters 'us' in white.

Google Play Games **Apps** Movies & TV Books Kids

# Counting Us

Simtech Solutions, Inc

4.2★  
22 reviews

10K+  
Downloads

**E**  
Everyone ⓘ

**Install** Share Add to wishlist

📱 You don't have any devices

# Downloading the app on Apple App Store

## App Store Preview

---

Open the Mac App Store to buy and download apps.



**Counting Us** 4+

Simtech Solutions, Inc

Designed for iPad

★★★★★ 4.6 • 11 Ratings

Free



DEMO Region



# Counting Us

Because Everyone Counts



Get Started!

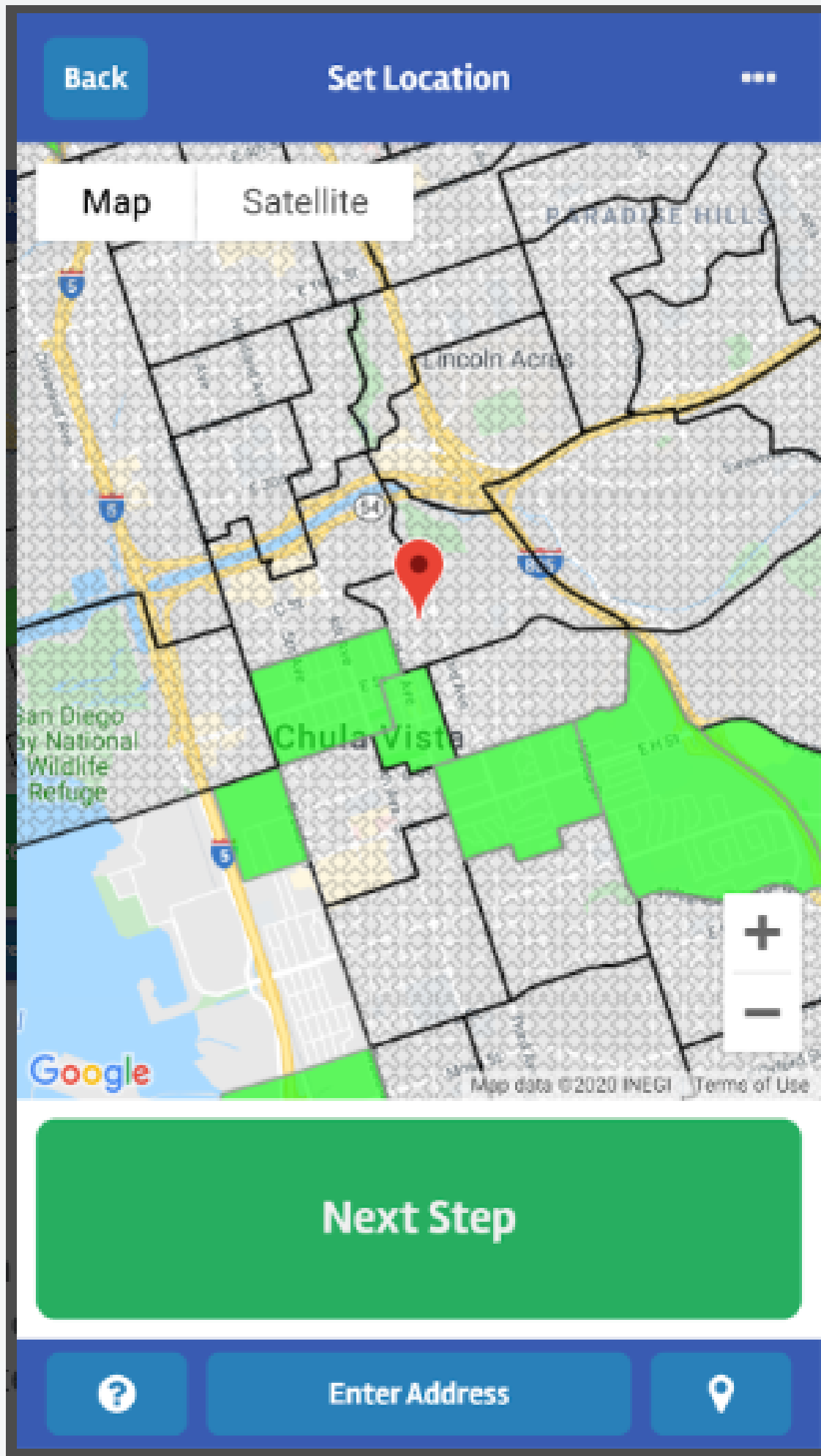
Change Count

Click Get Started and entered code “ARBoS24” for this year’s set-up key



Select “Sheltered Survey”\*

\*If your LHC is conducting an unsheltered count, you’ll select unsheltered survey. Please remember, only sheltered data will be analyzed by the CoC.



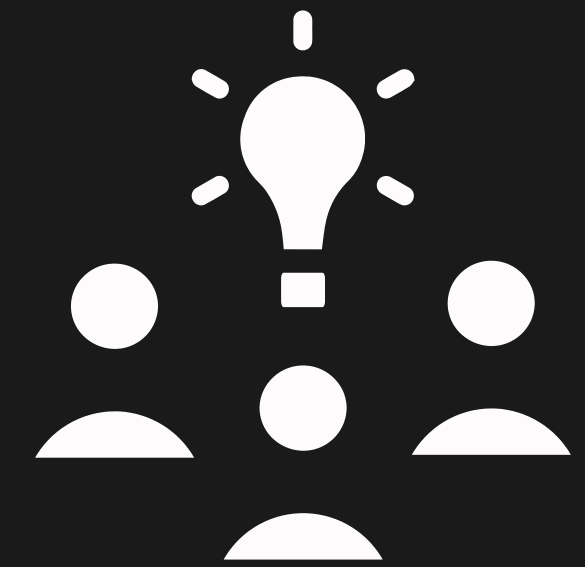
Ensure your location settings are turned on for the app and select “Next Step” as long as it is showing you in correct location.

- **The first question will ask “have you completed this survey today?” If so, it will end.**
  - The answer should be “no” since this is restricted to sheltered only.
- **The next question will ask sleeping location.**
  - If you select a location that is not qualified, the survey will end.
  - Couch surfing, staying with friends/family, paying for your own motel, jail, treatment center, and facing eviction in current housing are not considered sheltered homeless for the PIT.

- **Following questions will pertain specifically to the individual or household.**
  - They are able to skip any question they would like
  - Please try to obtain all demographic information as well as Veteran status, Mental Health, DV, Substance Use, and HIV/AIDS for adults, if feasible.
- **At end of survey, please say Thank you and ask them if you can provide any further resources to them.**

# PIT COUNT ETIQUETTE

- Never convince someone to complete the survey. It is their decision.
- Be courteous and compassionate.
- Complete the survey for them by asking them the questions and entering the data.
- ALL surveys must be entered into the app for the sheltered count. The BoS will NOT enter paper surveys into the app.
- If your facility is at a nondisclosed location, do NOT use the app. You will be provided a spreadsheet asking minimal info



**VOLUNTEERS**

# VOLUNTEER INFORMATION

- Sign-up to participate at <https://www.arboscoc.org/point-in-time-count/> if you have not already done so.
- If you have signed up and not been contacted by a local homeless coalition person, please reach out to [wforce@occnnet.org](mailto:wforce@occnnet.org) for their information.
- If you have signed up planning to participate in an unsheltered count, you can most likely still be involved in some way. Ask your PIT contact for your LHC

# THANK'S FOR WATCHING

*Whitney Force, Homeless Programs Director*

